

Title: COVID-19- Visitors

Policy Number: 22-WEL-2008-COVID-19

Applicable to: Independent Living, Assisted Living and Memory Care

Effective Date: June 22, 2022

Revision Date: June 22, 2022

STATEMENT OF PURPOSE: To ensure all American House community employees are following the appropriate guidelines for allowing visitors to enter the community and provide services or socialization for residents.

POLICY:

Visit Alternatives

- There are many technologies that can provide contact with friends and family without an in-person visit.
- Life Enrichment Staff will schedule Zoom, Skype, or Facetime sessions for residents to visit with their families if in-person visitation and activities are temporarily paused for outbreak testing, quarantine, or isolation.
- Staff will assist residents as needed to write a letter, place a phone call, or email friends and family.

Indoor Visits

- When allowed by local public health authorities and State Regulatory Agencies, indoor visits should always be available for all residents, regardless of vaccination status.
 - Total length of visit time is not limited.
 - Total number of visitors are not limited.
- Indoor visitation is allowed in the resident's suite. If a resident shares a suite, visitation will be asked to take place in an alternative location than the resident suite.
- Visitation should not take place in common areas such as the dining room, engagement room, bistro, etc.
- Visitors will be asked to go directly to the designated visitation area and refrain from accessing unnecessary areas of the community.
- All visitors will be required to complete a screening and will have their temperatures taken each time they visit. Should the visitor not meet the criteria to pass the questions on the screening form, they will be asked to leave and return when they can meet the criteria set forth in the screening form.
 - Screenings will be implemented utilizing the AdvancedEntry system as supported by the community's concierge or other personnel.
 - In the event of a power outage or other scenario where the AdvancedEntry system is not functional, the community will utilize a paper-based screening form
- Visitors will have access to education regard infection prevention and PPE utilization.
- Visitors will be provided a face mask if they cannot supply their own.

Visitor Guidelines

All visitors must always adhere to the following guidelines while in the community. Executive Director or designee is responsible to inform visitors and enforce these limitations:

- Visitors may not have free access to any areas of the community other than the designated visiting area, which should be the resident's suite. If a resident shares a suite, visitation will be asked to take place in an alternative location than the resident suite.
- Visitors must refrain from touching surfaces, walls, and equipment to the greatest extent possible.
- Visitors must always wear a facemask during the visit.
- Hand sanitizer as well as PPE will be available during each in house visitation. Visitors who refuse to utilize PPE and proper hand hygiene will not be allowed visitation.

Visitation Room

If a visit cannot be accommodated in a resident suite, a visitation room may be identified. Every community will disinfect the community's visitation area(s) after each visit.

- The designated team member will use approved disinfectants on high-touch areas and will adhere to full PPE use, ensuring a safe and effective disinfecting process.
- Visitation will not be allowed until the visitation area has been disinfected.

Outbreak Guidelines

- If the community experiences a positive resident case, the community's visitation opportunities will be dependent upon the community's positivity percentage as listed in the "Control Measures for Communities in 'Yellow'" and in the "Control Measures for Communities in 'Red'" Policy.

ACTION:

- Review plan with Executive Director and team members; understand if there are other additional operational requirements or protocols specific to the state or Community.
- Finalize all preparation and training with Executive Director around new protocols.

Responsible/Accountable/Consulted/Informed:

R: All American House Employees

A: Executive Director

C: Regional Director of Operations, VP of Operations, VP Resident Care

I: Human Resources